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CONFIRMATION NO. 5305

SERIAL NUMBER 10/606,683	FILING OR 371(c) DATE 06/26/2003 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. AUS920020326US1	
APPLICANTS Nathan Raymond Hughes, Round Rock, TX; Nishant Srinath Rao, Austin, TX; Michelle Ann Uretsky, Austin, TX;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/17/2003					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u>Examiner's Signature</u> <u>Initials</u>		STATE OR COUNTRY TX	SHEETS DRAWING 1	TOTAL CLAIMS 15	INDEPENDENT CLAIMS 3
ADDRESS 32329					
TITLE METHOD FOR PERSONALIZING COMPUTERIZED CUSTOMER SERVICE					
FILING FEE RECEIVED 1050	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		